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**Sent:** Friday, August 18, 2023 7:22 PM  
**To:** DSS\_LICENSING@LISTSERV.COV.VIRGINIA.GOV <DSS\_LICENSING@LISTSERV.COV.VIRGINIA.GOV>  
**Subject:** CDC and FDA Listeria Outbreak Notice

The attached file is being sent to assisted living facilities, adult day care centers and children's residential facilities from the Virginia Department of Social Services Email Distribution Service.

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# COMMONWEALTH of VIRGINIA

DEPARTMENT OF SOCIAL SERVICES

## PROVIDER NOTICE:

**Centers for Disease Control and Prevention (CDC) and Food and Drug Administration (FDA) are investigating a *Listeria* outbreak linked to ice cream distributed to congregate care facilities in Virginia**

August 18, 2023

CDC and FDA are investigating a *Listeria* outbreak linked to kosher soft serve ice cream and is advising long-term care facilities, hospitals and other institutions to not serve any flavors of “Soft Serve On The Go” ice cream cups.

*Listeria* is especially harmful to people who are pregnant, aged 65 or older, or with weakened immune systems. This is because *Listeria* is more likely to spread beyond their gut to other parts of their body, resulting in a severe condition known as invasive listeriosis, which can cause hospitalization or sometimes death.

On August 9, Real Kosher Ice Cream [recalled](#) all flavors of their “Soft Serve On The Go” ice cream cups. Recalled ice cream cups were sold nationwide at stores including grocery stores and convenience stores and were distributed nationwide to businesses that include congregate care facilities in Virginia.

The [CDC](#) and [FDA](#) recommend that providers should not serve recalled “Soft Serve On The Go” ice cream and should throw the recalled product away or return to place of purchase for a full refund.

Visit the [CDC](#) and [FDA](#) web pages for more information related to the outbreak investigation.