

INSTRUCTIONS: INITIAL APPLICATION FOR LICENSURE

Virginia Department of Social Services
Division of Licensing Programs

INITIAL APPLICATION FOR LICENSURE OF A CHILD WELFARE AGENCY, ASSISTED LIVING FACILITY, OR ADULT DAY CARE CENTER

NOTE: A “child welfare agency” means a child day center, child-placing agency, children's residential facility, family day home, family day system, or independent foster home. (§ 63.2-100 Code of Virginia)

Required Submissions (see Special Instructions on pages 6-7 for licensee relocating a facility or opening an additional facility):

Part I – Applicant Information

1. All applicants must complete and submit page 1, 2, and 16, and
2. Applicants who are **individuals/sole proprietors**, must also complete and submit page 3 and the required attachments (do not submit pages 4-15)
3. Applicants that are **partnerships**, must also complete and submit pages 4 and 5 and the required attachments (do not submit page 3 or pages 6-15)
4. Applicants that are **corporations**, must also complete and submit pages 6 and 7 and the required attachments (do not submit pages 3-5 or pages 8-15)
5. Applicants that are **associations**, must also complete and submit pages 8 and 9 and the required attachments (do not submit pages 3-7 or pages 10-15)
6. Applicants that are **limited liability companies (LLC)**, must also complete and submit pages 10 and 11 and the required attachments (do not submit pages 3-9 or pages 12-15)
7. Applicants that are **public agencies**, must also complete and submit page 12 and the required attachments (do not submit pages 3-11 or pages 13-15)
8. Applicants that are **business trusts**, must also complete and submit pages 13 and 14 and the required attachments (do not submit pages 3-12 or page 15)
9. Applicants that are **religious organizations** (if not a business type listed above) must also complete and submit page 15 and the required attachments (do not submit pages 3-14)

NOTE: To conduct business in Virginia, corporations, business trusts, and limited liability companies (LLCs) must have a current certificate of authority issued by the Virginia State Corporation Commission. Corporations, business trusts and LLCs cannot be licensed as those business types without a current certificate of authority.

Part I - Attachments

Three Reference Letters

- Required for all applicants and agents
Exception: Public agencies are not required to submit reference letters

Personal Qualifying Information Form

- Required for all applicants and agents who have within the last 10 years served as either a voting officer, director, or a principal stockholder of any child welfare, assisted living, adult day care, nursing home, behavioral or mental health facility, program or agency requiring licensure in Virginia or in another state
Exception: Public agencies are not required to submit Personal Qualifying Information Forms
- An initial application will be considered complete without the required Personal Qualifying Information Form if an applicant or agent can document that he has requested information from another state in which he has been affiliated with a licensed human care facility, but that state has not submitted the requested information. Documented requests would include a copy of letter mailed or a copy of the envelope addressed to the facility, postal receipt, fax, or an email showing the form attached.

Financial Information – General

- **How will the operating budget and credit reference be used?**
They will be used by the Licensing Inspector to investigate the applicant's financial responsibility as required by § 63.2-1702 of the Code of Virginia. The budget will be examined to determine if the anticipated expenses for the facility far exceed the anticipated income.

If the applicant cannot submit a reasonable budget and one credit reference, the application will be denied because the applicant failed to submit items required by § 63.2-1707 of the Code of Virginia for the issuance of a license.

- **How is financial information protected?**
 1. It is maintained confidentially in the provider's record at the Licensing Office;
 2. If it has not been published, it is proprietary information (Information that is not public knowledge and that is viewed as the property of the holder) and is not required to be

released by the Division of Licensing Programs under the Freedom of Information Act (FOIA). To further protect the privacy of the information, it is suggested that applicants mark “Confidential” on the documents submitted;

3. Publically traded corporations are required by law to make much of their financial information available to the public so their financial information would be released if a FOIA request was received by the Division of Licensing Programs.

- **Where could an applicant get help with preparing the operating budget?**

Applicants could seek help from an accountant, one of the state provider associations, or another provider. There are also multiple websites for businesses including -

The federal Small Business Administration at:

<http://www.sba.gov/content/financial-statements>

Governor McDonnell’s Business One Stop at: <http://www.bos.virginia.gov/>

The Virginia Dept. of Business Assistance at:

http://www.dba.virginia.gov/starting_business.shtml and at:
<http://www.dba.virginia.gov/vsbfa.shtml>

Information for starting a day care business at:

<http://www.bing.com/search?q=starting+a+day+care+business+in+virginia&src=IE-SearchBox&Form=IE8SRC&adlt=strict>

Annual Operating Budget

- Required for all applicants

Exception:

A family day home and an independent foster home are to submit the “Budget for Licensed Family Day Homes and Independent Foster Homes.”

- The budget form on the public website contains the information required for initial application. It is a model form so applicants may submit their own budget or one from their accountant as long as the budget contains information similar to that on the model form.
- If a facility does not use a line item (such as contractual services), the applicant can leave that section blank or write “NA” in the space.
- If a corporation operates multiple facilities and one facility financially supports another, the applicant may not submit one combined budget for all facilities; the budget submitted must reflect the income and expenses for each licensed facility.

- If the applicant operates, for example, an assisted living facility, nursing home, and independent living facility in the same building or on the same property, the applicant does not have to separate out all the expenses (e.g., depreciation, vehicles, furniture, liability insurance) for the assisted living facility.

One Credit Reference

- Required for all applicants
- The credit reference must be from either:
A bank;
One of the three credit agencies, *TransUnion, Equifax, or Experian*; or
A landlord or a service vendor such as a commercial food sales company, a utility company, etc.

Part II – Program Addendum

- All applicants must submit the addendum and required addendum attachments for their program type (child day center, assisted living facility, etc.).
- Background Checks completed within the previous 90 days are required for all applicants and must be available at the facility for inspection (see exceptions on pages 6 and 7 for current licensees who are opening an additional facility).
- Family Day Homes – Must submit the Contact with Local Zoning Administrator form

If the zoning administrator indicates on the Contact with Local Zoning Administrator form (or otherwise communicates to Licensing) that:

- Under no circumstances would local zoning allow more than x number of children, a license will not be issued for more than x number of children; or
- The issuance of a special/conditional use permit is required, the permit must be issued before the provider can be licensed (22 VAC-40-111-30 A of the Standards for Licensed Family Day Homes requires compliance with local laws).

Part III – Fees

- All applicants must submit the appropriate application/annual fee (see page 17 of the application for amounts)

SPECIAL INSTRUCTIONS:

CURRENT LICENSEES RELOCATING A FACILITY TO A NEW SITE

An initial application for licensure is not required for a facility that is being relocated, but the licensee must have a license modification approved. See the guidance document “Technical Assistance for General Procedures and Information for Licensure (effective 01-2014)” on the Virginia Department of Social Services website under “Regulations, Technical Assistance and Code References” for each program.

CURRENT LICENSEES OPENING AN ADDITIONAL FACILITY

A current licensee must submit an initial application for licensure when opening an additional facility:

Part I – General Information

- Pages 1, 2 and 16 of the application must be completed and submitted
- Page 3, or 4 and 5, or 6 and 7, or 8 and 9, or 10 and 11, or 12, or 13 and 14, or 15 (as applicable) must be completed and submitted
- A current licensee who is submitting an initial application due to opening an additional facility is not required to submit reference letters or Personal Qualifying Information (if applicable) if he has previously submitted them. References and Personal Qualifying Information (if applicable) must be submitted for any officer of a corporation, members of an LLC, etc. and agent for whom these items have not previously been submitted.
- An operating budget must be submitted. One credit reference must be submitted unless previously submitted by the applicant.

Part II – Program Addendum

- The applicable Program Addendum and attachments must be submitted.
- An applicant for licensure to operate an assisted living facility has to have a background check one time. If a current licensee is submitting an initial application due to opening an additional facility, but the officers (if the licensee is a corporation), the members (if the licensee is a limited liability company) or the partners (if the licensee is a partnership) and agents remain the same, the checks do not have to be repeated for the

new application. The licensee's background checks will be checked as part of the initial inspection of the facility.

- Child welfare agency licensees are required by regulation to repeat background checks every three years. The licensee's background checks will be checked as part of the initial inspection of the facility to ensure they are current.

Part III Fees

- The appropriate fee must be submitted with the application.

CODE OF VIRGINIA

§ 63.2-1702 Investigation on receipt of application [for licensure].

Upon receipt of the application the Commissioner shall cause an investigation to be made of the activities, services and facilities of the applicant and of his character and reputation or, if the applicant is an association, partnership, limited liability company or corporation, the character and reputation of its officers and agents, and upon receipt of the initial application, an investigation of the applicant's financial responsibility. The financial records of an applicant shall not be subject to inspection if the applicant submits an operating budget and at least one credit reference. In the case of child welfare agencies and assisted living facilities, the character and reputation investigation upon application shall include background checks pursuant to § 63.2-1721; however, a children's residential facility shall comply with the background check requirements contained in § 63.2-1726. Records that contain confidential proprietary information furnished to the Department pursuant to this section shall be exempt from disclosure pursuant to subdivision 4 of § 2.2-3705.5.

§ 63.2-1707. Issuance or refusal of license; notification; provisional and conditional licenses.

Upon completion of his investigation, the Commissioner shall issue an appropriate license to the applicant if (i) the applicant has made adequate provision for such activities, services and facilities as are reasonably conducive to the welfare of the residents, participants or children over whom he may have custody or control; (ii) at the time of initial application, the applicant has submitted an operating budget and at least one letter of credit; (iii) he is, or the officers and agents of the applicant if it is an association, partnership, limited liability company or corporation are, of good character and reputation; and (iv) the applicant and agents comply with the provisions of this subtitle. Otherwise, the license shall be denied. Immediately upon taking final action, the Commissioner shall notify the applicant of such action.

Upon completion of the investigation for the renewal of a license, the Commissioner may issue a provisional license to any applicant if the applicant is temporarily unable to comply with all of the licensure requirements. The provisional license may be renewed, but the issuance of a provisional license and any renewals thereof shall be for no longer a period than six successive months. A copy of the provisional license shall be prominently displayed by the provider at each public entrance of the subject facility and shall be printed in a clear and legible size and style. In addition, the facility shall be required to prominently display next to the posted provisional license a notice that a description of specific violations of licensing standards to be corrected and the deadline for completion of such corrections is available for inspection at the facility and on the facility's website, if applicable.

At the discretion of the Commissioner, a conditional license may be issued to an applicant to operate a new facility in order to permit the applicant to demonstrate compliance with licensure requirements. Such conditional license may be renewed, but the issuance of a conditional license and any renewals thereof shall be for no longer a period than six successive months.