

Frequently Asked Questions

Q: How long will it take to apply for assistance using CommonHelp?

A: It takes most applicants between 20 to 40 minutes.

Q: Which programs can I apply to using CommonHelp?

A: Five programs are currently available through CommonHelp:

- **Temporary Assistance for Needy Families**

(Also called TANF) Provides temporary cash assistance or money payments to eligible low income families with children who meet other certain requirements

- **Supplemental Nutrition Assistance Program**

(Also called SNAP) Provides assistance in the form of an EBT (debit like) card, for eligible households to buy food

- **Medical Assistance**

(Also called MA) Helps to cover doctor visits, hospital visits, mental health, and prescriptions

- **Energy Assistance**

(Also called EA) Provides assistance to households with heating and cooling expenses and assists with some heating emergencies

- **Child Care**

Helps to cover costs of child care for work or other approved activities

Q: How long will my application be saved?

A: CommonHelp gives you 60 days from the last update to complete an application.



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