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New Staggered Issuance Schedule for SNAP Recipients to Take Effect September 1

Richmond, Va. (July 31, 2017) - Beginning September 1, 2017, Virginia's Supplemental Nutrition Assistance Program (SNAP) will implement a new staggered issuance schedule that may result in changes to the day some clients receive benefits moving forward. The new schedule is below.

Case Number (not your EBT card number)	August 2017	September 2017 and after
Case numbers ending in 0, 1, 2, or 3	1 st day of month	1 st day of month
Case numbers ending in 4 or 5	1 st day of month	4 th day of month
Case numbers ending in 6, 7, 8, 9	1 st day of month	7 th day of month

"We are committed to ensuring our SNAP clients are aware of this change in advance of receiving their August benefits," said Thomas Steinhauser, director of benefit programs for the Virginia Department of Social Services, "as this will assist them in properly planning for a possible delay in receiving their September benefits." Families who will be potentially impacted by this change of schedule are encouraged to proactively plan their food shopping for the month of August. SNAP clients can call 2-1-1 to learn of food resources that might be available to supplement their needs during this transition to the new staggered issuance schedule.

SNAP recipients are encouraged to call the Enterprise Customer Service Center at (855) 635-4370 with any questions related to their benefit issuance date, particularly any changes that may be effective as of September 1.