

## Co-Parenting

is vital to maintaining a healthy relationship with your child.

## Child Support

reduces the child poverty rate and improves the child's overall well-being.

## Child Support in Virginia

In the last fiscal year, the DCSE managed more than **310,000** cases and collected more than **\$659 million** on behalf of Virginia's children. Child support helps provide funds for food, shelter, education, clothing, and other costs involved in raising and nurturing children. Meeting the needs of these families requires the dedication of child support professionals across the Commonwealth.

## How YOU can better support Virginia's children



### APPLY FOR CHILD SUPPORT

To establish or inquire about child support, visit [www.dss.virginia.gov/family/dcse/](http://www.dss.virginia.gov/family/dcse/) or call (800) 468-8894.



### MAKE A CHILD SUPPORT PAYMENT

- **MyChildSupport**  
[mychildsupport.dss.virginia.gov](http://mychildsupport.dss.virginia.gov)
- **TouchPay**  
Kiosks are located in DCSE district offices
- **Mail**  
P.O. Box 570, Richmond, VA 23218-0570
- **MoneyGram**  
Located in most CVS and Walmart stores



### CHILD SUPPORT SERVICES

Visit [dss.virginia.gov](http://dss.virginia.gov) and click Child Support for details about how DCSE can assist you.



### DCSE DISTRICT OFFICES

Visit [www.dss.virginia.gov/family/dcseoffices.cgi](http://www.dss.virginia.gov/family/dcseoffices.cgi) for a complete listing of our offices.



VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES

DIVISION OF CHILD  
SUPPORT ENFORCEMENT

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DIVISION OF CHILD SUPPORT ENFORCEMENT

# EVERY CHILD NEEDS SUPPORT

Virginia's children need both financial and family support to grow and thrive. Children with actively involved parents perform better in school, have higher self-confidence, and generally achieve greater success in life.

The Division of Child Support Enforcement (DCSE) is committed to helping parents support their children by focusing on more than just money. DCSE offers free family engagement services focusing on access and visitation, responsible parenting, employment assistance, and prisoner reentry.









## DCSE Helps Parents Support Their Children



### Parents

DCSE staff is available to guide each parent through the child support process, ensuring fair and consistent obligations based on individual circumstances and needs.

DCSE services include:







-  Locating absent parents
-  Helping establish paternity
-  Enforcing support orders
-  Upon request, reviewing and modifying support orders as family circumstances change over time
-  Supporting co-parenting through programs that focus on access, visitation, and responsible parenting
-  Referring parents to mediation or agency partners for help in resolving disputes and improving communication



### Family Engagement

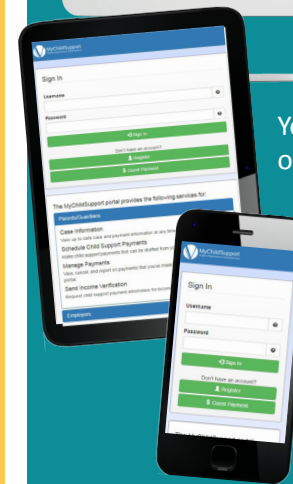
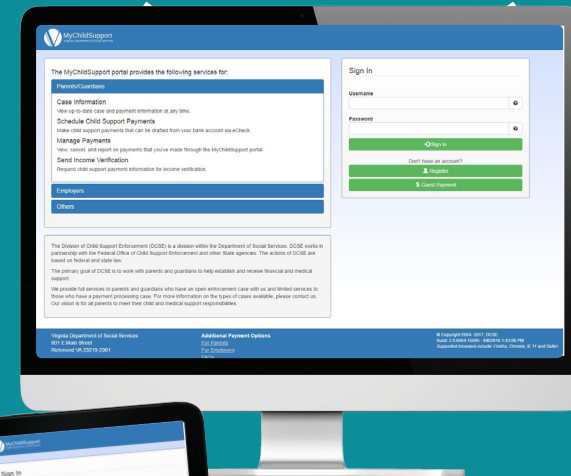
Family engagement services help families to be successful by strengthening bonds between parents and children. Our top priority is promoting the well-being of children.

Working with our community partners, we help parents overcome barriers such as:

-  Lack of job skills
-  Unemployment
-  Previous incarceration
-  Substance misuse
-  Mental health
-  Housing instability
-  Custody and visitation disputes

MyChildSupport  
[mychildsupport.dss.virginia.gov](http://mychildsupport.dss.virginia.gov)

Sign in or register to MyChildSupport to pay online for free using your checking or savings account.



You can do the following online with MyChildSupport:

- Make/schedule payments (parents, employers, third parties)
- View payment history
- Generate income verification report
- Check arrears balance

One in five children in Virginia is involved in a child support case.

