

Systems Data and Support (SDAS)
Child Welfare Stipend Program

Background: [Child Welfare Stipend Program - Virginia Department of Social Services](#)

Support Tasks SDAS

- Build Virginia Learning Center (VLC) Profiles upon request
 - First Name
 - Last Name
 - Email
 - Stipend Student
 - Community Partner
- eLearning Support
- Training Questions
- Confirmations for Training
- General Questions

Support Script used by SDAS for generic email responses:

Stipend Students: If you have issues with your profile or questions, please email localsupport@dss.virginia.gov with full details of your specific request. Make sure you include First Name, Last Name and Email Address.

When reporting requests for assistance, please provide the full information: Report detailed information and include the course number and title if requesting assistance with courses. If a classroom course, provide dates of the class, if eLearning provide the page of the eLearning you have the problem with.

[Stipend Student Curriculum and Learner Materials](#)

[Family Services Training Learner Materials - Virginia Department of Social Services](#)