



VIRGINIA DEPARTMENT OF  
SOCIAL SERVICES



Residents who lived in one of the eligible counties listed below and suffered disaster losses between September 25 and October 24 as a result of Hurricane Helene may be eligible for temporary [Disaster Supplemental Nutrition Assistance Program \(D-SNAP\)](#) benefits.

To qualify, individuals must meet the [federal income guidelines](#) and have experienced:

- A loss of food or income, including a reduction or termination of income, or a significant delay in receiving income,
- damage to or destruction of their home or business,
- or additional disaster-related expenses, such as home repairs, temporary shelter, or evacuation costs that are not expected to be reimbursed

Eligible hurricane victims can bring a form of identification and apply for D-SNAP benefits from November 18 – 22 between 8 a.m. and 6 p.m. at the following locations:

<p><b>Carroll</b> Carroll Co. Governmental Complex 605-8 Pine St. Hillsville, VA 24343</p>	<p><b>Tazewell</b> 253 Chamber Drive Tazewell, VA 24651</p>	<p><b>Wise</b> 10365 Pinnacle Drive Wise, VA 24293</p>
<p><b>Grayson</b> 129 Davis St. Independence, VA 24348</p>	<p><b>Washington</b> 15068 Lee Highway Suite 100 Bristol, VA 24202</p>	<p><b>Smyth</b> 121 Bagley Circle, Suite 200 Marion, VA 24354</p>
<p><b>Scott</b> Community Services Bldg. 190 Beech St., Suite 101 Gate City, VA 24251</p>	<p><b>Wythe</b> 290 S. Sixth St., Suite 200 Wytheville, VA 24382</p>	

While current SNAP recipients are not eligible for D-SNAP, SNAP customers in the affected counties who are not already receiving the maximum allotment in SNAP benefits will automatically receive a supplemental benefit on their existing Electronic Benefit Transfer (EBT) card. This benefit will cover the difference between their current monthly allotment and the maximum D-SNAP benefit for their household size - without having to apply at their local agency. If customers do not receive this benefit by November 22, they may contact their LDSS.

Learn more at [www.dss.virginia.gov/storm](http://www.dss.virginia.gov/storm).